



Delight customers, generate more sales, and improve your online reputation by texting & instant messaging with your customers

Max is dreading finding catering for his son's bar mitzvah. He looked at 10 restaurant sites but couldn't find the answers he needed. Finally, Max finds and texts Vito Trattoria's OL number



"Looking for catering for 40-50 ppl, Mid-March lunch, no pork dishes, kids meal required"



Catering message:
"Catering quote requested..."



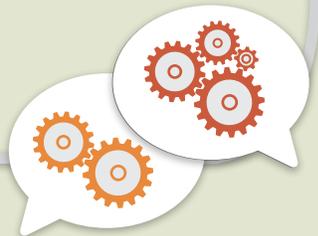
"We can do that for \$30-60 a person. Here's a menu link Shall we set up a call?"



"Yes, please. Tmrw at 10am?"



TAKE OUT
CATERING
MANAGER
RESERVATIONS
VALET
CLEANUP



Max finds texting for quotes much more efficient

"I really hate waiting on the line"



Instant messaging is the best way to communicate with customers

Key Benefits

1. Convenient, easy and seamless way for customers to reach out, place orders, ask questions, and provide feedback privately
2. Immediate responsiveness. Get back to customers faster, grow revenues, and improve customer satisfaction while increasing employee efficiency
3. Every conversation is documented. Avoid errors, discover and solve systemic problems, and hold employees accountable

The OwnerListens Difference

- >> More efficient than calls, apps, or emails. No expensive fees for your business, just simple lead generation that is super easy for customers to use directly from their mobile phone
- >> Support for multiple instant messaging apps all managed from one interface. Reduces operational complexity while engaging customers no matter which messaging platform they use
- >> Personalized follow up call-to-actions tailored it to your business needs. Most restaurants ask for feedback and catch bad experiences before they become public reviews
- >> Tools for you and your employees to reply from anywhere, anytime so that you never miss a potential customer